

**Information sheet for the course
Psychology and Professional Communication**

University: <i>Alexander Dubček University of Trenčín</i>																									
Faculty: <i>Faculty of Health Care</i>																									
Course unit code:: <i>PSYCHKOM/d</i>	Course unit title: <i>Psychology and Professional Communication</i>																								
Type of course unit: <i>compulsory</i>																									
Planned types, learning activities and teaching methods: <i>Lecture: 1hour weekly/13 hours per semester of study; full-time</i>																									
Number of credits: <i>1</i>																									
Recommended semester: <i>1st semester in the 1st year, full-time</i>																									
Degree of study: <i>I (bachelor)</i>																									
Course prerequisites: <i>none</i>																									
Assessment methods: <i>100 points</i>																									
<table border="1"> <thead> <tr> <th colspan="2">Terms of completing the course</th> </tr> <tr> <th>Activities</th> <th>Number of points</th> </tr> </thead> <tbody> <tr> <td>Written test examination</td> <td>50</td> </tr> <tr> <td>Examination</td> <td>50</td> </tr> <tr> <td>total</td> <td>100</td> </tr> <tr> <td colspan="2"><i>Score</i></td> </tr> <tr> <td>100 - 94 %</td> <td>A</td> </tr> <tr> <td>93 - 88 %</td> <td>B</td> </tr> <tr> <td>87 - 82 %</td> <td>C</td> </tr> <tr> <td>81 - 76 %</td> <td>D</td> </tr> <tr> <td>75 - 70 %</td> <td>E</td> </tr> <tr> <td>69 - 0 %</td> <td>FX</td> </tr> </tbody> </table>		Terms of completing the course		Activities	Number of points	Written test examination	50	Examination	50	total	100	<i>Score</i>		100 - 94 %	A	93 - 88 %	B	87 - 82 %	C	81 - 76 %	D	75 - 70 %	E	69 - 0 %	FX
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Results of the education: <i>By studying the theoretical course Psychology and Professional Communication, a student will acquire basic knowledge and overview of cognitive base in communication, relationship between thinking and language, communication competence, theory about non-verbal communication, communication as a part of a system, characteristics of a healthy communication, positive communication, communication as a way of an adaptation in the society, rules of assertive communication, malfunctions in interpersonal communication, communication in stress, therapeutic communication and its risks, psychological traits of mass media communication, psychological changes of communication on the internet, meta-communication.</i>																									
Outline of the course:																									
<ol style="list-style-type: none"> 1. <i>Introduction to the course Psychology and Professional Communication (psychology – the science of rules of development and functioning of the psyche, cognitive base of communication, relationship between thinking and language)</i> 2. <i>Communication competence, ways of communication, communication maneuvers and tactics</i> 3. <i>Communication as a part of a system, theory of non-verbal communication</i> 4. <i>Communication as a way of adaptation in the society, characteristics of healthy communication, positive communication</i> 5. <i>Rules of assertive communication, analysis of verbal communication</i> 																									

6. *Malfunctions in interpersonal communication, psychological peculiarities of mobile communication*
7. *Malfunctions in interpersonal communication, communication in stress*
8. *Therapeutic communication and its risks*
9. *Psychological traits of mass media communication*
10. *Psychological changes of communication on the internet*
11. *Meta-communication, positive side of meta-communication*
12. *Roger's approach focused on a person*
13. *Special analyses of human communication – communication according to transaction analysis*

Recommended of required reading:

1. DAŠKOVÁ, M. – VARJASSYOVÁ, K. a kol. 2013. *Špecifiká komunikácie na linke tiesňového volania*. Bratislava: vydavateľstvo zdravotníckej literatúry Herba, spol. s r.o., 2013. 124 s. ISBN 978-80-89631-06 -3.
2. ELLIS, A. 2002. *Trénink emocií*. Vydání 1. Praha : Portál, s r.o., 2002. 200 s. ISBN 80-7178-646 -2.
3. KRISTOVÁ, J. 2009. *Komunikácia v ošetrovatel'stve*. Martin : Osveta, 2009. 182 s. ISBN 80-8063-160-3.
4. MOROVICSOVÁ, E. A KOL. 2004. *Komunikácia v ošetrovatel'stve*. 1. vyd. Bratislava: UK v Bratislave, 2004. 140 s. ISBN 80-223-1940-6.
5. PEASE, A. – PEASE, B. 2008. *Řeč těla*. Praha : Portál, s r.o., 2008. 360 s. ISBN 978-80-7367-449 -6.
6. PLEVOVÁ, I. – SLOWIK, R. 2010. *Komunikace s detským pacientem*. 1. vydání. Praha : Grada Publishing, a.s., 2010. 256 s. ISBN 978-80-247-2968 -8.
7. POKORNÁ, A. 2010. *Komunikace se seniory*. 1. vydání. Praha : Grada Publishing, a.s., 2010. 160 s. ISBN 978-80-247-3271 -8.
8. PTÁČEK, R. – BARTŮNĚK, P. A KOL. 2011. *Etika a komunikace v medicíně*. Praha : Grada Publishing, a.s., 2011. 528 s. ISBN 978-80-247-3976 -2.
9. SLOWIK, J. 2007. *Speciální pedagogika*. Praha : Grada Publishing, a.s., 2007. 160 s. ISBN 978-80-247-1733 -3.
10. VENGLÁŘOVÁ, M.- MAHROVÁ, G. 2006. *Komunikace pro zdravotní sestry*. Praha : Grada Publishing, a.s., 2006. 144 s. ISBN 80-247-1262 -8.
11. VEREŠOVÁ, M. ET AL. 2007. *Psychológia*. Martin: Osveta, 192 s. ISBN 80-8063-239-1.
12. WERNEROVÁ, I. 2010. *Komunikace pro každého*. Vydání první. Computer Media spol. s r.o., 2010. 240s. ISBN 978-80-7402-064-3.
13. VYBÍRAL, Z. 2005. *Psychologie komunikace*. Vydání 1. Praha : Portál, s r.o., 2005. 320 s. ISBN 80-7178-998 -4.

Language: Slovak

Evaluation history: Number of evaluated students-

A	B	C	D	E	FX
-	-	-	-	-	-

Lectures: doc. PhDr. Dagmar Mastiliaková, PhD., PhDr. Kamila Jurdíkoviá

Last modification: 22.4.2014

Supervisor: doc. MUDr. Jana Slobodniková, CSc.