

Information sheet for the course Resolution of conflicts in the workplace

University: <i>Alexander Dubček University of Trenčín</i>	
Faculty: <i>Faculty of Social and Economic Relations</i>	
Course unit code: <i>REPV9</i>	Course unit title: <i>Resolution of conflicts in the workplace</i>
Type of course unit: <i>compulsory optional</i>	
Planned types, learning activities and teaching methods: <i>Lecture: 2 hours weekly/28 hours per semester of study; face to face</i> <i>Seminar:</i>	
Number of credits: <i>3</i>	
Recommended semester: <i>3rd semester 2nd year</i>	
Degree of study: <i>I. (bachelor)</i>	
Course prerequisites: <i>REP6 Fundamentals of Law, REP4 Psychology</i>	
Assesment methods: <i>During the semester, students take one written interim exam of acquired knowledge for maximum of 10 points. The student must obtain a minimum of 6 points. The condition for passing the course includes mandatory attendance of lectures during the semester. Of all of the lectures, two absences are allowed. At the end of the semester during the examination period: written exam.</i>	
Learning outcomes of the course unit: <i>A student completing the course acquires an overview of the important part of labor law, namely collective labor law and in the second half of the semester overview of the conflict diagnostics in the workplace and ways to address these conflicts. The student knows the definition of basic concepts, characteristics of collective labor relations, procedure and conditions for the conclusion of collective agreements, ways of resolving collective labor disputes, ways of resolving labor conflicts. The student understands the issue of collective labor relations, the issue of strikes and lockouts, the prevention of interpersonal and intrapersonal conflicts. After successful completion of the learning process is the student able to prepare the analysis of collective agreements, to diagnose labor conflicts and to propose appropriate way to address them.</i>	
Course contents: <i>1. Introduction to the lectures. The concept, objectives, functions of collective labor law. Sources, scope and principles.</i> <i>2. Subjects of collective labor relations.</i> <i>3. Collective agreements - definition, types, content requirements.</i> <i>4. The process of concluding collective agreements - collective bargaining.</i> <i>5. Collective disputes - a dispute over the conclusion of a collective agreement, the dispute over the implementation of the commitments collective agreements and their resolution.</i> <i>6. The legislation on strikes and lockouts.</i> <i>7. The right of employees for transnational information.</i> <i>8. The conflict, types of conflicts, labor conflicts.</i> <i>9. Diagnosis of conflicts at the workplace and self-knowledge in the field of conflicts.</i> <i>10. Methods of conflict resolution, ways of resolving labor conflicts.</i> <i>11. Model situations for the ways of resolving labor conflicts.</i> <i>12. Simulation of conflict situations.</i> <i>13. Prevention of interpersonal and intrapersonal conflicts.</i>	
Recommended of required reading: <i>Pšenková, J.: Pracovné právo pre personálnych manažérov I. TnUAD, FSEV, Trenčín 2013</i> <i>Vojtovič, S. a kol.: Riadenie personálnych činností v organizácii. IRIS, Bratislava 2008</i>	

Živčicová, E.: *Základy psychológie. TnUAD, FSEV, Trenčín 2011*
Barancová, H. – Schronk R.: *Pracovné právo. Sprint, Bratislava 2009*
Bělina M. a kol.: *Pracovní právo, 5. vydanie. C-H-BECK, Praha 2012*
Barancová, H.: *Zákonník práce – komentár, 2. vydanie. C-H-BECK, Praha 2012*
Zákon č. 311/2001 Z. z. *Zákonník práce v znení neskorších predpisov*
Zákon č. 2/1991 Zb. *o kolektívnom vyjednávaní v znení neskorších predpisov*
Odborná časopisecká literatúra.

Language: Slovak

Remarks:

The course is offered in the winter semester of the second year of full-time undergraduate studies and in the winter semester of the third year of external undergraduate studies. This course is required elective.

Evaluation history:

A	B	C	D	E	FX
0.0	0.0	0.0	0.0	0.0	0.0

Lectures:

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